

## Product Features

- ✓ Browser based applications supporting the latest versions of all common browsers.
- ✓ Multi-portal application access.
- ✓ Customisable job templates, including job attribute fields, job attachments, products and services data.
- ✓ Auto allocation of jobs based on defined rule sets.
- ✓ Job data capture of signatures, photos and attachments and customisable job attribute fields.
- ✓ Technicians can enter information in the field, reducing administrative time, omissions and errors.
- ✓ Manage multiple asset types, with each type having it's own custom fields.
- ✓ Convert products to assets on deployment, capture GPS coordinates and initial asset data.
- ✓ View asset locations associated to both customers and site addresses.
- ✓ Customisable notifications based on asset maintenance schedule e.g. monthly, annual maintenance.
- ✓ Managed job process workflows, providing visibility of job status as jobs process through the life cycle.
- ✓ Job exception management - customisable notifications and escalations.
- ✓ Comprehensive interfacing capabilities to communicate and exchange data with 3rd party systems.
- ✓ Presents real-time information in graphical, easy-to-understand dashboards.
- ✓ Readily configurable to fit any service and respond to infrastructure growth.
- ✓ Supports rapid response to issues through exception-based execution of processes.
- ✓ Provides audit-level information for all jobs and processes.
- ✓ Available on mobile devices for the ready capture of and access to information in the field.
- ✓ Ability to manage asset identification, location and maintenance scheduling.



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